

Technically Speaking: Welcome to the WorkSite

Delivering a WorkSite solution to your staff, your customers,
and your suppliers. The ASP model is a winner.

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Welcome to the WorkSite

The Building Industry is flooded with articles, opinions, ideas, and software solutions to select from. It is difficult to determine where to start, and whether your organization would benefit from a WorkSite application. If your organization needs to share information among employees, customers, and service providers, locate information that is difficult to find, push information to users, share critical time and date tasks, or create a central location to navigate through data that employees can benefit from, then a WorkSite can help. Understanding the power of the WorkSite is your first step toward enabling knowledge that helps employees make decisions.

There are two perspectives to consider when looking at how your organization can leverage information and knowledge for the purpose of making better, faster, consistent, and more informed decisions. The perspectives are strategic and operational. Strategic issues are the ones faced by employees responsible for ensuring that the overall mission of your facility is met or exceeded. This may be in the form of tracking financial data or other data that measures how well your facility is performing. This group is always looking for qualitative measures to respond accurately with facility customers and service providers. Operational issues are the ones faced by employees responsible for completing transactional, day-to-day tasks. Employees responsible for operational issues in your facility are constantly looking for ways to improve or simplify existing processes or tasks. The primary objective of the WorkSite, then, is to create a working environment that multiple users can easily navigate in order to find the information they specifically need to quickly perform their operational or strategic functions and make decisions.

Any knowledge strategy that you establish must focus primarily on the mission of your facility and the operational or strategic requirements of your employees. The WorkSite solution is a collection of technologies - platform and tools - that work together to combine information into a central location. From any web browser, different users can easily access information that's relevant to their roles in the facility and in the process work more effectively and expands it to include customers, suppliers, service providers, vendors, and other roles outside the facility organization.

Section 1: Product Overview

A WorkSite is the simplest, fastest and most affordable way for individuals involved in the buildings industry to deploy a web solution that supports both strategic and operations staff. Over the last three years NorthWrite has focused on developing a platform and initial set of tools that bring value to users.

There are three editions of WorkSite's that serve organizations of different sizes and types.

- Community Edition
- Standard Edition
- Professional Edition

Our current suite of tools and functionality include:

Category	Tools and Functionality
Collaboration Tools	<ul style="list-style-type: none">▪ Communicator▪ Calendar▪ Directory▪ Polls▪ User Manager▪ Yellow Pages
Productivity Tools	<ul style="list-style-type: none">▪ Project Manager▪ Asset Tracking▪ Preventive Maintenance▪ Links▪ Wireless Monitoring
Knowledge Tools	<ul style="list-style-type: none">▪ Energy Benchmarking▪ Knowledge Base▪ Bill Analyzer▪ Reporting
Administrative Tools	<ul style="list-style-type: none">▪ Permissions▪ Groups▪ Brandings▪ Notifications

NorthWrite delivers a new application into the WorkSite family every six weeks. We use a programming method called "extreme programming" whereby we develop software applications (tools) in real time, working directly with customers to determine user interface requirements, functionality, and features. Although it tends to cause a lot of gray hairs for our software developers, they thrive in the fast pace and are always aware that a new creative idea can be turned into a market ready application very quickly.